


# BRANDON WOOLCOCK

ENGINEERING STUDENT

 **P:** 0426 567 442

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 **A:** Hoppers Crossing, VIC 3029

## PROFILE INFO

Outgoing student skilled in communication and collaboration seeking an internship within the engineering industry, eager to apply abilities and further develop skills in a dynamic, innovative environment.

## WORK EXPERIENCE

### **Experience Consultant June 2023 - Present**

#### ***Samsung Australia***

- Utilised strong communication skills and techniques to communicate and discover customer needs.
- Provided exceptional customer assistance and technical support.
- Ensured smooth store operations for seamless customer experience.

### **Duty Manager May 2021 - March 2023**

#### ***Foodworks/Bottlemart Hoppers Crossing***

- Delivered exceptional customer service including cashier duties, queries, complaints and returns.
- Managed and tasked employees to ensure tasks are solved efficiently and effectively.
- Maintained store including merchandising, facing and filling.

## EDUCATION

### **Ba. Engineering (Manufacturing & Mechatronics) (Honours)**

***RMIT University | 2021 - Present***

- Designed and prototyped an affordable prosthetic hand device.

## SKILLS

- Verbal and written communication
- Leadership and management
- Time management
- Problem solving
- Adaptive thinking

## EXPERTISE

Python	—————●—
C, C#, C++	—————●—
Microsoft Office	—————●
CAD Design	—————●—
MacOS, Windows	—————●

## REFERENCES

### **Sam Tzunturkas**

Samsung Experience  
Store Manager  
+61 479 101 838

### **Toby Armour**

Foodworks / Head  
Office  
+61 477 477 090